

### REMARKS

Reconsideration and removal of the grounds for rejection are respectfully requested.

Claims 21-38 were in this application, claims 21, 26, 32 and 35 have been amended, claims 23, 31, 33 and 38 have been cancelled.

Claims 21-38 were rejected as being obvious over Fulton, U.S. Patent No. 6,182,052 in view of Kirk, U.S. Patent No. 6,185,842.


Each of independent claims 21, 26 and 32 have been amended to include the intelligent agent application, and further to add means to engage a dispatcher in locating resources and tools to assist the user. Support for this is found on P. 5, Lines 3-7; P. 10, L. 15-18, P. 14, L20 - P. 15, L.5; P. 17, L. 8-12. Utilizing the intelligent agent and dispatcher, a user can increase the speed at which a solution is arrived at, and can develop solutions that would be difficult to arrive at in a standard office setting.

Neither of the patents cited teach a system utilizing an intelligent agent application and access to a dispatcher for locating further tools and resources. Rather it is left to the user to perform its own search or develop its own resources, taking time away from actual solution generation. Consequently, as neither patent teaches or suggests the applicant's invention, claims 21, 22, 24-30, 32 and 34-37 are believed patentable over the cited art.

Based upon the above amendments and remarks, favorable consideration and allowance of the application is respectfully requested. However, should the examiner believe that direct contact with the applicant's attorney would advance the prosecution of this application, the examiner is invited to telephone the undersigned at the number given below.

Respectfully submitted,

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